



ROYAL AUSTRALIAN ARMoured CORPS  
Combined Arms Training Centre  
Bridges Barracks  
Puckapunyal Vic 3662

**Alan Thomas, JP**  
President  
APPVA  
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**For Information:**

Paul Copeland, National Secretary  
Kevin Ryan, National Administrator

*Dear Alan,*

After putting it off for more than 15 years and with nearly 33 years of service, I have recently completed my DVA journey with the assistance of the associations Entitlements Officer, Mr Michael Quinn.

I wish to bring his exceptional performance to your attention. Prior to commencing the process, I held serious concerns about how and what to do. Mr Quinn not only put my concerns to rest, he also ably stepped me through the application process helping me understand my entitlements.

My belief is that my application was relatively straight forward and without any complicated issues. Now while this has proved correct and DVA has recognised my injuries, without Mr Quinns calm nature and educational approach I am confident I would have suffered levels of stress that should be avoided and would have been unnecessary. I can only imagine how much better he makes the process for those suffering a mental injury, such as PTS.

In conclusion, I like to thank the association for having an advocate available to veterans such as myself with the skill level displayed by Mr Quinn. I would ask that you pass on my thanks through the associations own official channels. I will be recommending not just Mr Quinn, but the use of an advocatē to the soldiers I serve with. Thank you.

Kind Regards

**B. R. DUNN**  
Warrant Officer Class One  
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